

**Insta-Dry
Basement
Systems**
Basement & Crawl Space
Environmental Specialists

Name: Rob Rolak Address: 2932 RIVERSIDE
City/State/Zip: TRENTON, MI 48183 Phone #: 734-671-2384

How are we doing? Kindly take a minute of your time to express your opinion on the operation of Insta-Dry Basement Systems. Please fill in the blanks and circle your answers.

How would you rate? Please circle 1-5 with 5 being very satisfied

Your initial contact with Insta-Dry? (5) 4 3 2 1

Explain: Dave Simon was excellent - listened to what I said and responded well.
Presentation meeting with your inspector? 5 4 3 2 1
Explain: N/A

How would you rate our Crew leaders & installers? (5) 4 3 2 1

Comments: Very nice & courteous. Very accomodating to my requests.

Are you satisfied with the end result of work performed? (YES) NO

Comments: Nice clean & professional job. I'm showing the neighbors.

What are your plans for your basement? Merely storage

Our company overall (5) 4 3 2 1

May we use you as a referral? YES NO

Do you know anyone who could benefit from our services?
Please list below



Refer friends or family to Insta Dry- receive cash rewards
Not at this time but I will refer.

- | | Name | Phone # |
|----|-------|---------|
| 1) | _____ | _____ |
| 2) | _____ | _____ |

***** Cash rewards if work is performed on referrals*****

"Engineered Solutions For Guaranteed Results"

Corporate Headquarters: 29990 Beverly Rd, Romulus Mi 48174-2032 (734-326-2074) fax (734-326-3039)