

**Insta-Dry  
Basement  
Systems Inc.**  
Basement & Crawl Space  
Environmental Specialists®

Name: Mary Houde Address: 22125 Pratt Rd.  
City/ST/Zip: Armada MI 48005 Phone # (586) 784-9886

How are we doing? Kindly take a minute of your time to express your opinion on the operation of Insta-Dry Basement Systems. Please fill in the blanks and circle your answers.

How would you rate?

Please circle 1-5 with 5 being very satisfied

Your initial contact with Insta-Dry?

5 4 3 2 1

Explain \_\_\_\_\_

Courteous:

Presentation meeting with your inspector?

5 4 3 2 1

Explain \_\_\_\_\_

Informative. Answered all questions. Did not feel pressured into signing contract.

How would you rate our Crew leaders & installers?

5 4 3 2 1

Comments: Kept me informed of progress & of needing to use matting under liner. Were professional & cleaned up after.

Are you satisfied with the end result of work performed?

YES  NO

Comments: The air quality in my home is already much improved as is the humidity level. I'm very pleased with the results.

What are your plans for your <sup>crawl space</sup> basement? None

Our company overall

5 4 3 2 1

Explain \_\_\_\_\_

May we use you as a referral?  YES  NO

Do you know anyone who could benefit from our services?

Please list below

Refer friends or family to Insta Dry- receive cash rewards



Referrals

Name

Phone #

- 1) \_\_\_\_\_
- 2) \_\_\_\_\_

\*\*\*\*\* Cash rewards if work is performed on referrals \*\*\*\*\*

**"Engineered Solutions For Guaranteed Results"**

Corporate Headquarters: 29990 Beverly Rd, Romulus MI 48174-2032 (734-326-2074) fax (734-326-3039)