

Name: D.J. Mick
City/St/Zip: Ypsi, MI

Address: 1775 Carpenter
Phone #: 734 434 7582

How are we doing? Kindly take a minute of your time to express your opinion on the operation of Insta-Dry Basement Systems. Please fill in the blanks and circle your answers.

How would you rate?

Please circle 1-5 with 5 being very satisfied

Your initial contact with Insta-Dry?

5 4 3 2 1

Explain

TALKED WITH A PERSON NOT A MACHINE. FRIENDLY & COURTEOUS.

Presentation meeting with your inspector?

5 4 3 2 1

Explain

THOROUGH INSPECTION. EXPLAINED OPTIONS. NOT AT ALL PUSHY.

How would you rate our Crew leaders & installers?

5 4 3 2 1

Comments: EXCELLENT! TOOK GREAT CARE ON MY PROPERTY — PROTECTED AREAS NOT PART OF WORK AREA FROM DUST/DIRT. ENTIRE JOB COMPLETED ON TIME WITHOUT PROBLEMS. STABILIZED WALLS & WATERPROOFED.

Are you satisfied with the end result of work performed?

YES NO

Comments: I HEARD ABOUT INSTA-DRY ON A SAT. MORNING RADIO PROGRAM.

GLENN HASSE HIGHLY RECOMMENDED. THEN SOME REALTORS THAT I KNOW ALSO SPOKE HIGHLY OF THEIR WORK. NOW, I DO.

What are your plans for your basement?

IT'S ALREADY FINISHED — SO I WILL SLEEP BETTER KNOWING IT'S AS GOOD AS IT GETS.

Our company overall

5 4 3 2 1

Explain

May we use you as a reference?

YES NO

YES.



- | | | |
|----|-----------------------|-----------------------------|
| 1. | Name <u>D.J. Mick</u> | Phone # <u>734 434 7582</u> |
| 2. | _____ | _____ |

***** Cash rewards if work is performed on referrals*****

Thank you for selecting Insta-Dry Basement Systems for your basement, crawl space and/or foundation needs and the time to help us serve you better.

“Engineered Solutions For Guaranteed Results”